HOUSEHOLD GARBAGE PICK-UP POLICY FOR THE CITY OF ROCKWOOD

(Beginning July 1, 2024) (Updated 2/3/2025)

Household garbage pick-up for the citizens of the City of Rockwood is provided by Waste Connections of Tennessee, Inc. Loudon, Tennessee.

CHARGE & SIGN-UP INSTRUCTIONS: There is a charge of $15.00 per household per month. Each household will receive one blue 96-gallon toter for this cost. If you require an additional toter, you must pay an additional fee of $15 per month. If you live in the city limits and have water service (which is required by law) the charge will be applied when you sign up for water services at Rockwood Water, Sewer & Gas.

PICK -UP RULES:

All garbage must be placed for pick up no later than 7 a.m. on the day you are scheduled. If your garbage isn't out at the appropriate time, they will not be required to come back and get it. All garbage will be picked up on Mondays & Tuesdays. The West Side of Hwy. 27 will be picked up on Mondays. The East Side of Hwy. 27 will be picked up on Tuesdays. Garbage outside the can will not be picked up and will be considered as litter. Place can with arrows towards the street, no more than 2 feet from the street. If you do not put your garbage out for pick up, you will still be charged.

Small businesses who have the same amount of garbage as a household- (1) 96-gallon toter will be charged the same rate as a household. If a business needs more than (1) 96-gallon toter, you should call city hall to make arrangements for an additional toter or possibly a dumpster. Businesses have the choice to opt out, only if they have proof of a dumpster being located on their property from a commercial waste management company.

If you have unusual circumstances, such as a severe medical condition, or vacant land with a water meter, you may call city hall (865-354-0611) to discuss with Christy or Frances. If you have any additional questions concerning household garbage pickup, feel free to call the city hall at (865) 354-0611.

RESIDENTIAL GARBAGE PICK-UP ON HOLIDAYS
If either of the following holidays are on a Monday or Tuesday, residential garbage pick up may be rescheduled. If the holiday falls on any other weekday, the schedule should stay the same.
Waste Connection Holidays are as follows:

Thanksgiving Day
Christmas Day

ANNUAL SPRING CLEAN UP

There will continue to be a one-week Spring Clean Up each year. **The date for 2026 will be April 6th through the 10th.** Residents should call 865-354-0184 or 865-354-0611 to get on the pick-up list, prior to clean up week. **Items to be picked up cannot be put out more than 1 week before Spring Clean-up or there will be a charge.**

We do not pick up chemicals, tires, batteries, shingles, or paint at any time.

Residents should contact the Roane County Recycling Center for information on this type of disposal at 865-590-7779 or visit https://roanecountytn.gov/solid-waste-recycling.

Mattresses and Box Springs are not part of the free pick–up. They are an additional $25.00 each.

BRUSH PICK-UP: There will be a FREE Brush Pick-Up in the Spring and Fall of each year for two weeks, one week on the East Side of Hwy 27 (Gateway) and one week on the West Side of Hwy 27 (Gateway). This means one free pick up, at the size below, per household. A free pick-up is defined as a 4x4x10 area. (approximately a full-size pick-up truck load). **Brush can't be put out sooner than one week or there will be a charge.**

The dates for 2026 are as follows:

April 20th through April 24th East Side of Hwy 27 (Gateway)

April 27th through May 1st – West Side of Hwy 27 (Gateway)

October 19th through October 23rd – East Side of Hwy 27 (Gateway)

October 26th – October 30th – West Side of Hwy 27 (Gateway)

You must call in and get on the Free Pick-Up list, prior to, or during the free week period. You will be charged if a pick-up is requested after the free period ends. Outside the free pick-up days, there will be a minimum charge of $25 and further priced according to the amount of debris picked up.

- Building materials or any other type of garbage cannot be mixed in with brush.
- Tree debris and brush must be no longer than 10 feet in length, Chunks and/or stumps larger than 10 inches around must be separated from the limbs.
- Brush must be stacked parallel with the street and within reach of the truck doing the pick-up.
- Do not stack brush under power lines, near fire hydrants, sewer cleanouts, mailboxes, fences, meters, or underneath trees.
- Homeowners who hire contractors to cut trees or brush must clarify if the contractor is to remove the brush. If the contractor does not remove the brush, the homeowner will be charged.

Special Pick-ups outside of Spring Clean Up or Free Brush Weeks will be charged to the Property Owner. For collection of these types of pick-ups, please call the Street Department at 865-354-0184 for pricing and pick-up arrangements. These pick-ups must be paid in advance.